

PCET's S.B.PATIL INSTITUTE OF MANAGEMENT

Criterion II Teaching-Learning and Evaluation

Key Indicator - 2.5 Evaluation Process and Reforms

2.5.1 Mechanism of internal/ external assessment is transparent and the grievance redressal system is time- bound and efficient

2.5.1 Mechanism to deal with examination related grievances

Examination of Students

Institute Level

1. Appointment of Members of Examination
2. Communication method of examination
3. Plan Based Academic Calendar
4. Sharing Assessments

A. Transperancy

1. Assessment in 8 to 10 days.
2. Communication of assessment in 8 – 10 days.
3. Grievance resolution within 5 days of assessment sharing.

B. Time Bound

1. Process is structured and well executed
2. Time based approach to resolve Grievance

C. Efficiency

SPPU Level

1. Appointment of CEO
2. Communication Time Table & Plan
3. Execution as per Norms
4. Availability of Photocopy of Answer Sheets

1. After result limited time window for application for photocopy of answer sheet.
2. For Grievance another window is available for reevaluation of assessment.

1. Multiple Opportunities for Grievance Redressal.
2. Grievance Redressed/ Resolved with Structured System




Director