



Pimpri Chinchwad Education Trust's
S. B. PATIL INSTITUTE OF MANAGEMENT

AICTE Approved | Permanently Affiliated to SPPU, Pune

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Annual Report for Grievance Redressal (2018-19)

SBPIM has a well-defined Grievance Redressal Mechanism with a structured Grievance Redressal Cell for Staff and Students. The Grievance Committee conducts meeting twice an Academic year. This year the meetings were conducted on 25th June 2018 and 29th December 2018.

- The first Grievance Redressal committee meeting for Staff and Students was held on 25th June 2018 at 1.30pm. Agenda of the meeting was to discuss about any grievances/ suggestions received and too discuss about the procedure to resolve the Grievance. A discussion on arranging of some training for process of disposal of sanitary napkin to be planned was done. No other Grievance was received.
- Action taken was an extra cleaning staff was appointed to address the concern regarding cleanliness of washrooms.
- An Awareness programme on Disposal of Sanitary waste was organized in association with Rotaract Club of Shivajinagar on 16th October 2018.
- Second Grievance Redressal committee meeting for Staff and Students was held on 29th Decemeber 2018, no grievances were received during that period.

All grievance received were discussed and properly scrutinized by the grievance committee in order to resolve the grievances.


Dr. Daniel Penkar

Director

