



Pimpri Chinchwad Education Trust's
S. B. PATIL INSTITUTE OF MANAGEMENT

AICTE Approved | Permanently Affiliated to SPPU, Pune
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16th April 2020

Annual Report for Grievance Redressal (2019-20)

SBPIM has a well-defined Grievance Redressal Mechanism with a structured Grievance Redressal Committee for Staff and Students. The Grievance Committee conducts meeting twice an Academic year. This year the meetings were conducted on 5th July 2019 and 8th January 2020

- The first Grievance Redressal committee meeting for Staff and Students was held on 5th July 2019. The agenda of the meeting was to discuss about any grievances/ suggestions received and too discuss about the procedure to resolve the Grievance. Discussions related to staff asking for software for secondary data should be made available at the institute. No grievances were from the student's side.
- The Second Grievance Redressal committee meeting was held on 8th January 2020. Grievance received for that period was about students asking for conducting more placement drives at campus than visiting companies. This was discussed with placement officer.

Grievance received during the previous year are compiled and action taken reports are also discussed which ensures each grievance is addressed and resolved..

Dr.Kirti Dharwadkar (I/C)

Director

