



Pimpri Chinchwad Education Trust's
S. B. PATIL INSTITUTE OF MANAGEMENT

AICTE Approved | Permanently Affiliated to SPPU, Pune
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19th April 2022

Annual Report for Grievance Redressal (2021-22)

SBPIM has a well-defined Grievance Redressal Mechanism with a structured Grievance Redressal Committee for Staff and Students. The Grievance Committee conducts meeting twice an Academic year. This year the meetings were conducted on 25th October 2021 and 6th May 2022

- The first Grievance Redressal committee meeting for Staff and Students was held on 25th October 2021. The agenda of the meeting was to discuss about any grievances/ suggestions received and too discuss about the procedure to resolve the Grievance. Grievance received was about students asking for paid internship (post pandemic), which was timely looked into with the highest internship opportunity bagged by student of Rs. 30,000/-
- The Second Grievance Redressal committee meeting was held on 6th May 2022, in which Grievance raised was regarding arranging Industrial visit and Purchase of book for preparation of competitive exam. This was addressed by arranging Industrial visits and purchase of books for preparation of competitive exam.

Before being settled, the grievance committee discussed and kept track of every complaint that was received.


Dr. Kirti Dharwadkar
Director

