



Pimpri Chinchwad Education Trust's
S. B. PATIL INSTITUTE OF MANAGEMENT

AICTE Approved | Permanently Affiliated to SPPU, Pune

NBA Accredited | NAAC Accredited |

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26th April 2023

Annual Report for Grievance Redressal (2022-23)

SBPIM has a well-defined Grievance Redressal Mechanism with a structured Grievance Redressal Committee for Staff and Students. The Grievance Committee conducts meeting twice an Academic year. This year the meetings were conducted on 12th July 2022 and 11th January 2023.

- The first Grievance Redressal committee meeting for Staff and Students was held on 12th July 2022. Grievance regarding dust in classrooms and corridors due to construction work in campus, which was taken care for with cleaning work increased twice a day and further infrastructural development planned.
- The Second Grievance Redressal committee meeting was held on 11th January 2023. Grievance regarding sanitary pad vending machine availability was received and was resolved by installing Sanitary Pad vending machine and an Incinerator too. Also Grievance related to interactive boards was resolved by installing Interactive boards on second floor. Grievance received regarding dust accumulation was also resolved by installing window panes on the floor.

The grievances received during the previous year were discussed and were resolved by the committee with the director's intervention as and when needed.

Director

Dr.Kirti Dharwadkar

