

# Website Details for Swayam NPTEL \_ Organizational Behavior -II



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## Organizational Behaviour - II

By Prof. Susmita Mukhopadhyay, Prof. Sangeeta Sahney, Prof. S. Srinivasan | IIT Kharagpur

Learners enrolled: 1182



### Summary

|                 |                            |
|-----------------|----------------------------|
| Course Status : | Completed                  |
| Course Type :   | Core                       |
| Duration :      | 12 weeks                   |
| Category :      | Management Studies         |
| Credit Points : | 3                          |
| Level :         | Undergraduate/Postgraduate |
| Start Date :    | 26 Jul 2021                |

This course is designed as an introductory course to develop in the students an understanding of the perennial issues and problems which arise when working with people. End of the course, students will be able to understand characteristics of team, processes of teamwork, issues team face and organizational context of teams, appreciate nuances in working with groups/teams in an organizational set-up and to better perform in organization.

**INTENDED AUDIENCE :** Students in AICTE colleges, Employees of Organizations, Everyone who is interested to understand characteristics of team, processes of teamwork, issues team face and organizational context of teams and learn application of group dynamics for team functioning in organization

**INDUSTRY SUPPORT :** All industry. Knowing about application of group dynamics for team functioning in organization is essential for smooth running of organization and proper organizational functioning.

Exam Date : 24 Oct 2021 IST

Note: This exam date is subjected to change based on seat availability. You can check final exam date on your hall ticket.

This is an AICTE approved FDP course



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### Course layout

- Week-1 : Foundations of Group Behaviour
- Week-2 : Characteristics of team, Team Beginnings and Team Processes
- Week-3 : Cooperation and Competition
- Week-4 : Communication
- Week-5 : Managing conflict
- Week-6 : Power and Social influence
- Week-7 : Decision making
- Week-8 : Leadership
- Week-9 : Problem solving and Creativity
- Week-10 : Team, organizational and International culture
- Week-11 : Virtual team work
- Week-12 : Evaluating and rewarding teams

### Books and references

1. Organizational Behaviour, Robbins, Judge & Vohra, Pearson Education Publication, 16th Edition.
2. Organizational Behaviour, Luthans, McGraw-Hill, Indian International Ed.; 12 edition
3. Behavior in organizations, Greenberg, Pearson Education Publication, 10th Edition.

## Instructor bio



**Prof. Susmita Mukhopadhyay**

IIT Kharagpur

Susmita Mukhopadhyay, Associate Professor, VGSOM (Ph.D., Calcutta University, Fellow ISI, Kolkata)

Susmita Mukhopadhyay's areas of specialization include Human Resource Management and Industrial Psychology, Business Values and Ethics, and Organizational Behaviour. A gold medalist in M.Sc., she is the recipient of the Young Scientist Award and Search of Excellence Award. She was selected for the Microfinance Researchers Alliance Fellow Program Centre for microfinance, Institute of Financial Management and Research, Chennai, in 2009.



**Prof. Sangeeta Sahney**

Sangeeta Sahney is Professor at the Vinod Gupta School of Management, IIT Kharagpur. A gold medalist in MBA, and a Ph.D. from IIT Delhi in Management, she served as a faculty member at U.P Technical University and IIT Roorkee, before joining IIT Kharagpur in 2005. With a specialization in Marketing, she also teaches Organizational Behavior and HRM. Her research interests include studies in consumer behavior, organizational behavior and service quality primarily quality management in education. She has also taught at AIT, Bangkok as a part of the Indian Secondment in 2009 and 2016. She has published research papers in many leading national and international journals, and has also received several awards and accolades. She has also authored a book, titled Consumer Behavior, published by Oxford University Press.



**Prof. S. Srinivasan**

Srinivasan is an Assistant Professor at Vinod Gupta School of Management, IIT Kharagpur. He teaches Organization Behavior and Human Resource Management. He received his Ph.D. in OB & HR from IIT Madras in 2018. He was a recipient of the DAAD Fellowship. He is a certified Labor and ESH compliance auditor. He has audited several factories for established European and American Brands. Prior to joining Ph.D. program, he was a research associate in a collaborative research project between IIT Madras and the University of Guelph, Canada. He was engaged in socio-economic impact assessment with NTPC.

## Course certificate

The course is free to enroll and learn from. But if you want a certificate, you have to register and write the proctored exam conducted by us in person at any of the designated exam centres.

The exam is optional for a fee of Rs 1000/- (Rupees one thousand only).

Date and Time of Exams: **24 October 2021** Morning session 9am to 12 noon; Afternoon Session 2pm to 5pm.

Registration url: Announcements will be made when the registration form is open for registrations.

The online registration form has to be filled and the certification exam fee needs to be paid. More details will be made available when the exam registration form is published. If there are any changes, it will be mentioned then.

Please check the form for more details on the cities where the exams will be held, the conditions you agree